



A NEW UNEMPLOYMENT KIT FOR MASSACHUSETTS EMPLOYERS

BY: GEORGE L. CHIMENTO

APRIL 30, 2009

The Division of Unemployment Assistance ("DUA") has produced [a new information kit](#) (Form 0590-A Rev. 03-09) to assist terminated employees in applying for unemployment insurance benefits.

My partner, [Dave Cogliano](#), points out the difference between this kit and the previous version:

1. The DUA's Teleclaim service has expanded hours, and is now available until 6:30 p.m. on weekdays and from 8:00 a.m. to 1:30 p.m. on Saturdays.
2. The DUA has instituted a new schedule to handle telephone claims. Claims will be prioritized based on the last digit of a social security number.

Individuals with:

- social security numbers ending in 0, 1 or 2 get priority on Monday;
- social security numbers ending in 3, 4 or 5 get priority on Tuesday;
- social security numbers ending in 6, or 7 get priority on Wednesday;
- social security numbers ending in 8, or 9 get priority on Thursday.

On Friday and Saturday, it's first come, first served.

3. The Teleclaim service also now permits an individual to sign up for direct deposit or to change the direct deposit by phone.

This article reflects the opinions of the author, George L. Chimento, and does not necessarily reflect the opinion of Davis, Malm & D'Agostine, P.C. It is provided as a courtesy by Mr. Chimento and may not be relied upon as legal advice, or to avoid taxes and penalties. Distribution to promote, market, or recommend any arrangement or investment to avoid or evade taxes, including penalties, is expressly forbidden. Any communication with the author as to its contents, does not, of itself, create a lawyer-client relationship. Under the ethical rules applicable to lawyers in some jurisdictions, this may be considered advertising.